



1 844 437 3247
(HERE247)

Call anytime to access
Addictions, Mental Health
& Crisis Services
Waterloo-Wilmington

YTD Connecting People to Here 247

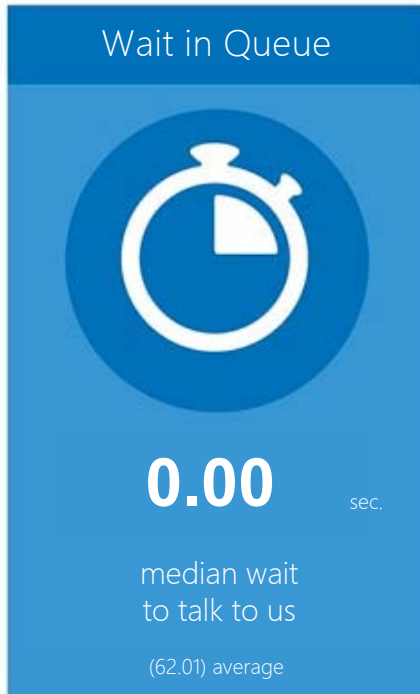
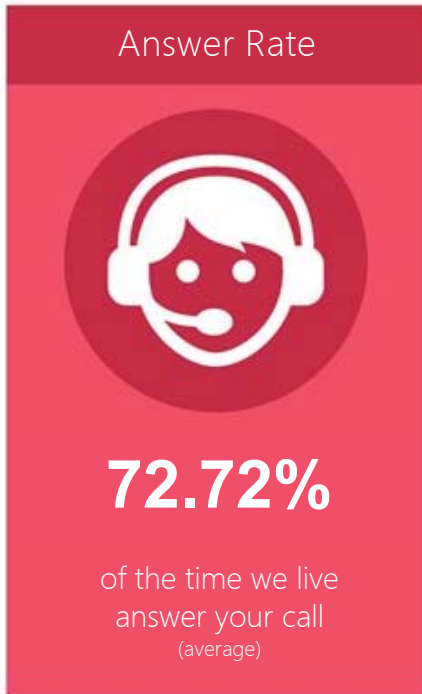
From 4/1/2018 to 9/30/2018

6,147 Unique Admissions

4,281 Anonymous Admissions

Phone Date Range
4/1/2018 11:59:59 PM to 9/30/2018 12:00:00 AM

Admission Date Range
4/1/2018 to 9/30/2018



Calls
accepted



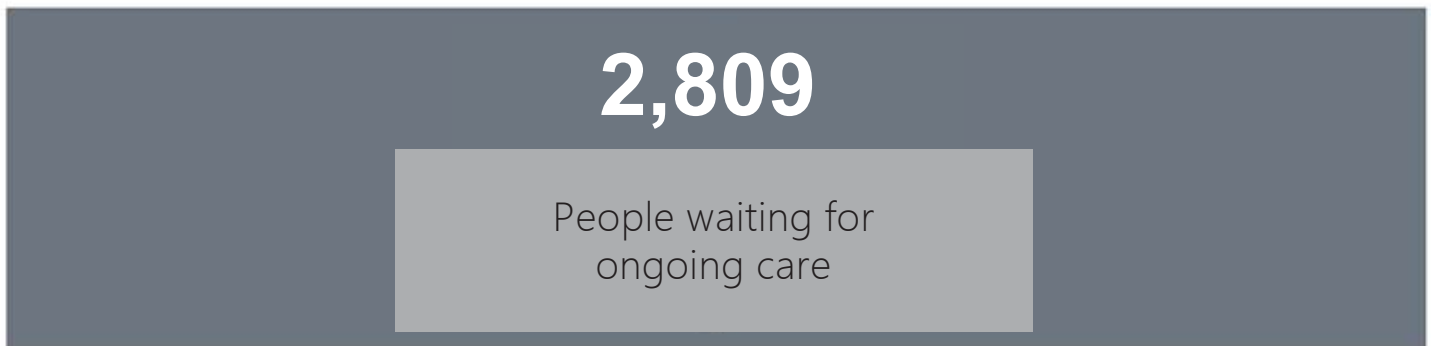
Faxed
Admissions



Email
Admissions



Walk-in
Admissions





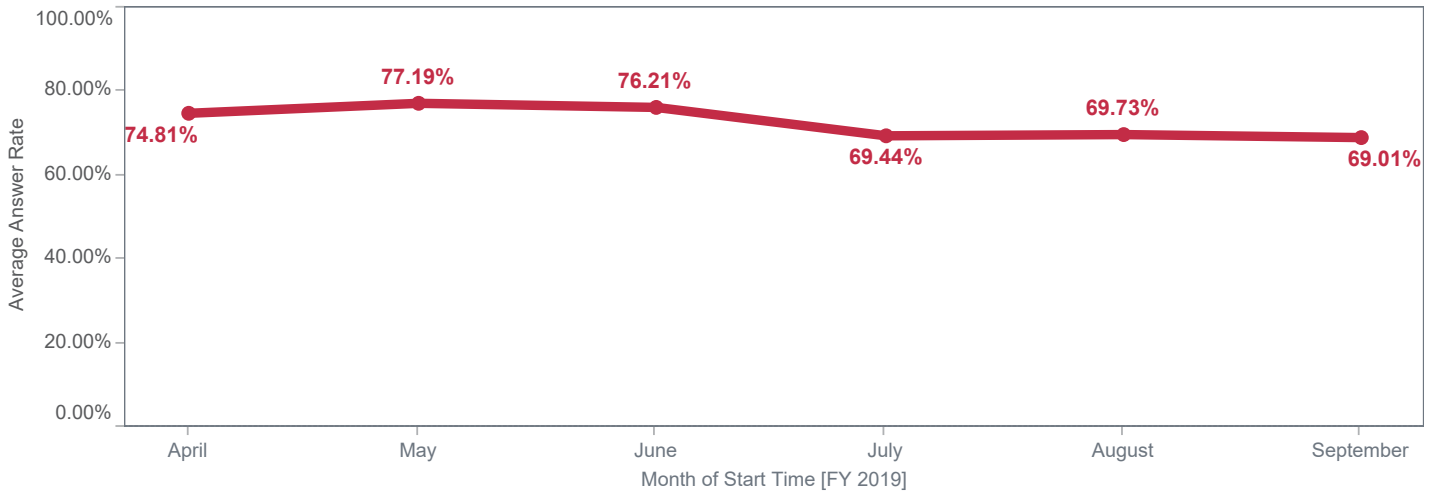
1 844 437 3247
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Call anytime to access
Addictions, Mental Health
& Crisis Services
Waterloo Wellington

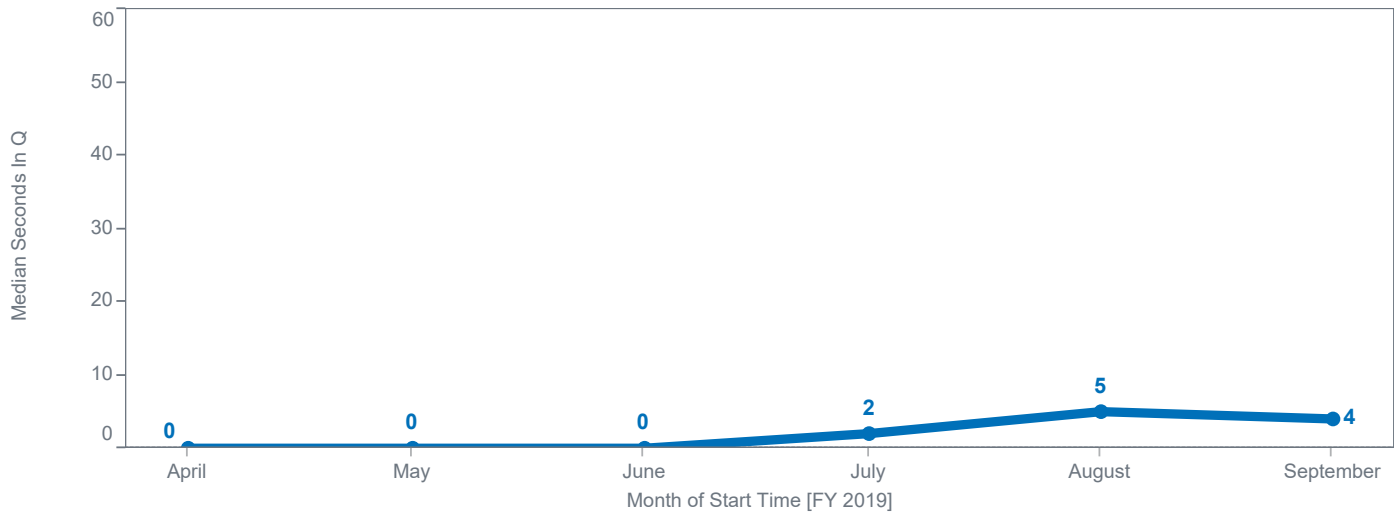
YTD Connecting People to Here 247

From 4/1/2018 to 9/30/2018

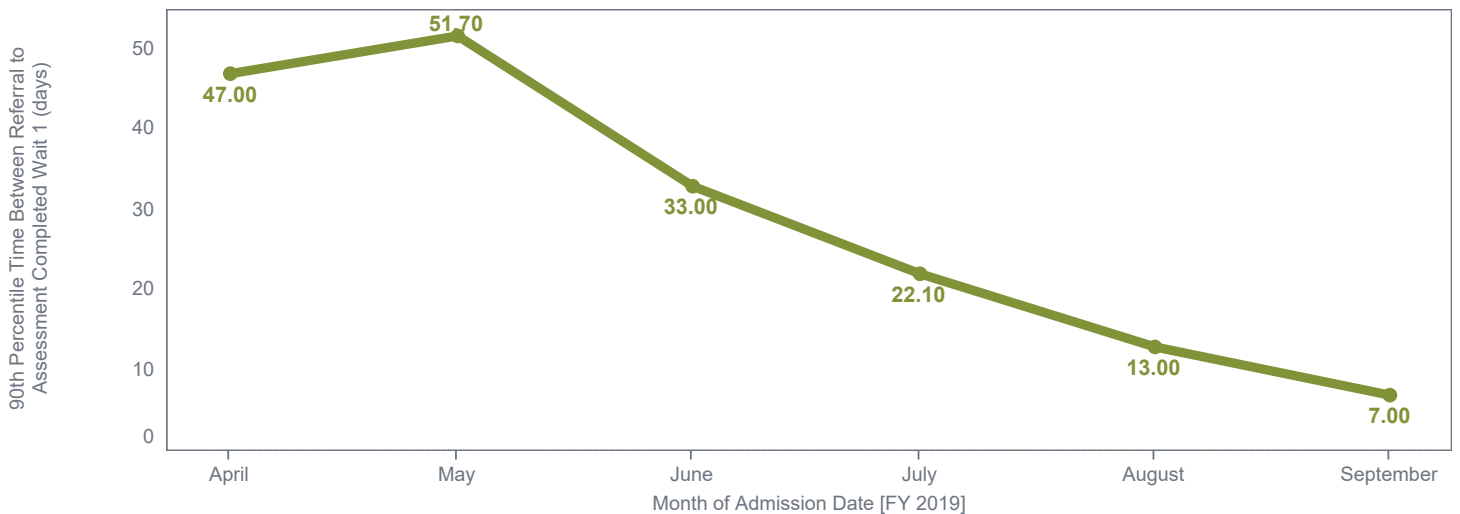
Average Answer Rate



Median Wait (sec) in Queue



Wait 1 - Wait for Assessment to be completed (days)





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Addictions, Mental Health
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Waterloo Wellington

YTD People Accessing Here 247

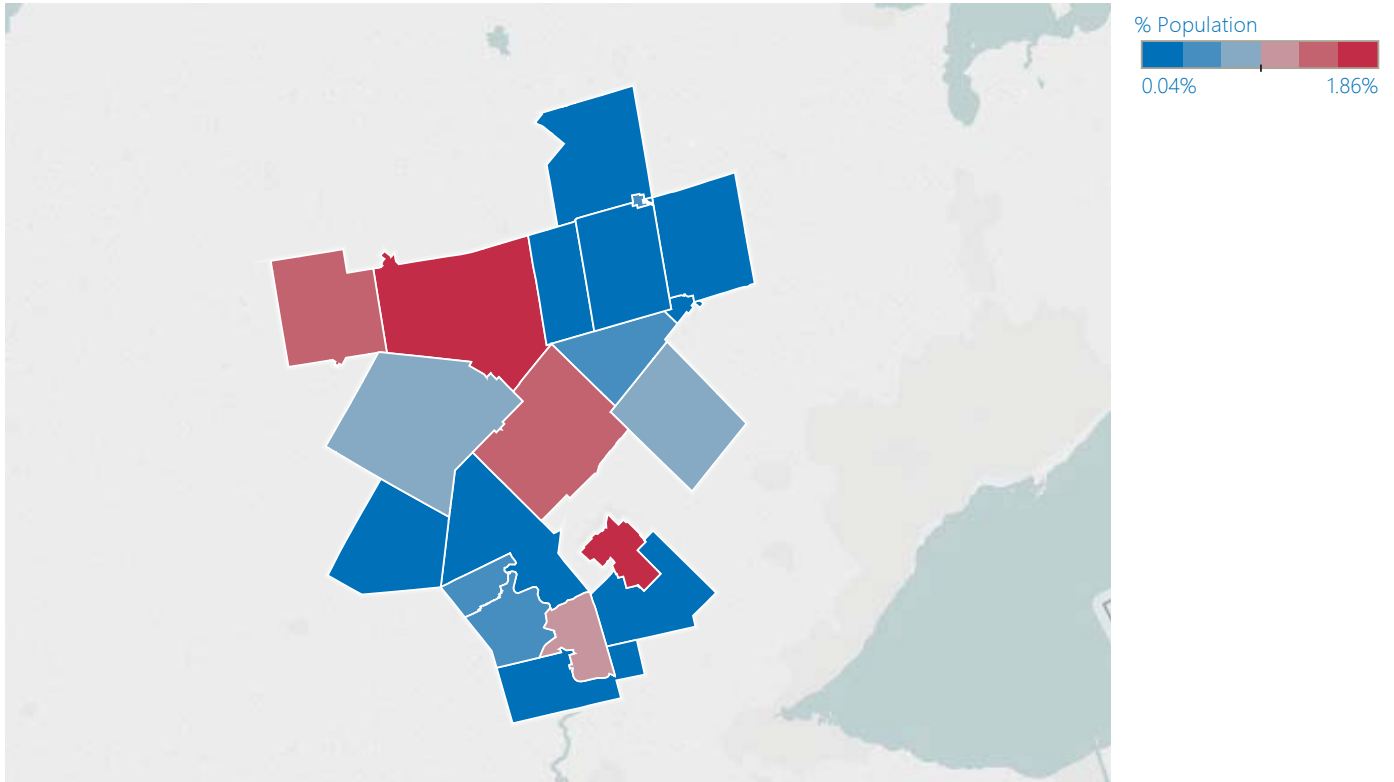
From 4/1/2018 to 9/30/2018

6,147 Unique Admissions

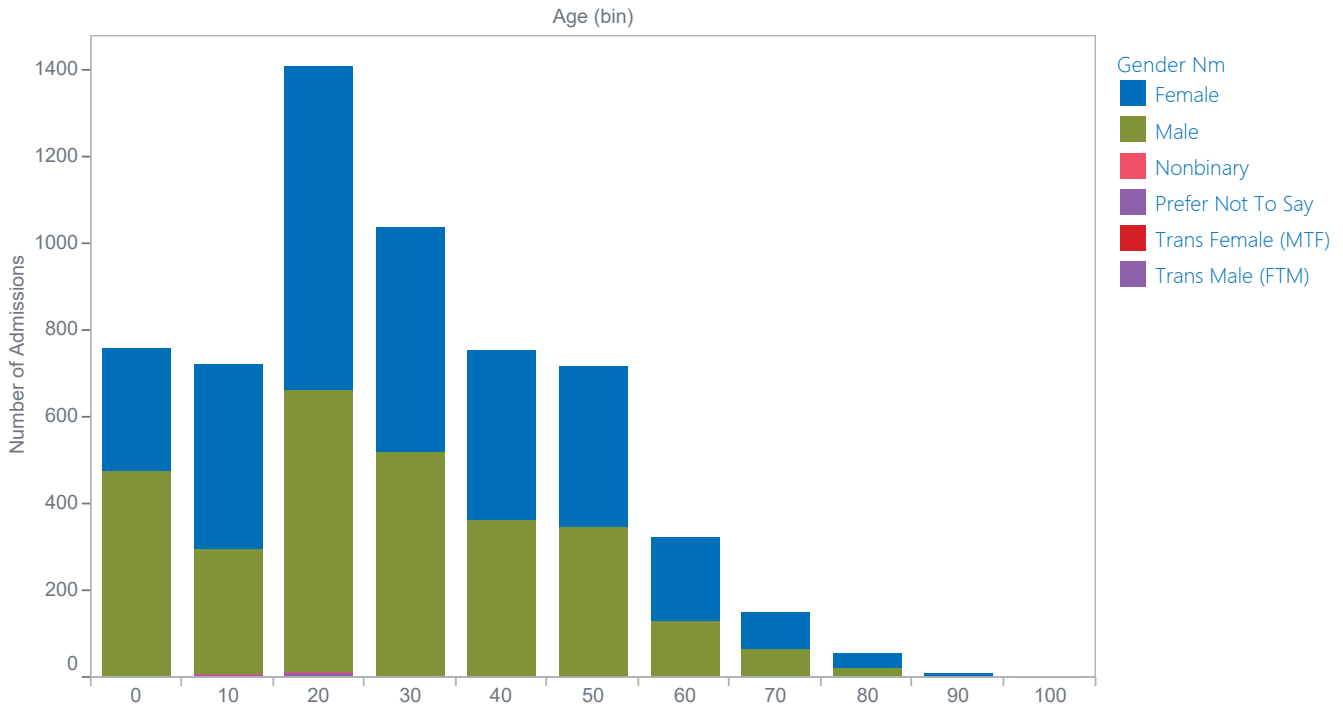
Map Admission Date Range
4/1/2018 to 9/30/2018

Admission Date Range
4/1/2018 to 9/30/2018

% of Population with Admissions



Age Range & Gender of Admissions





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Addictions, Mental Health
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Wider oo-Wellington

YTD People Accessing Here 247 (High Risk)

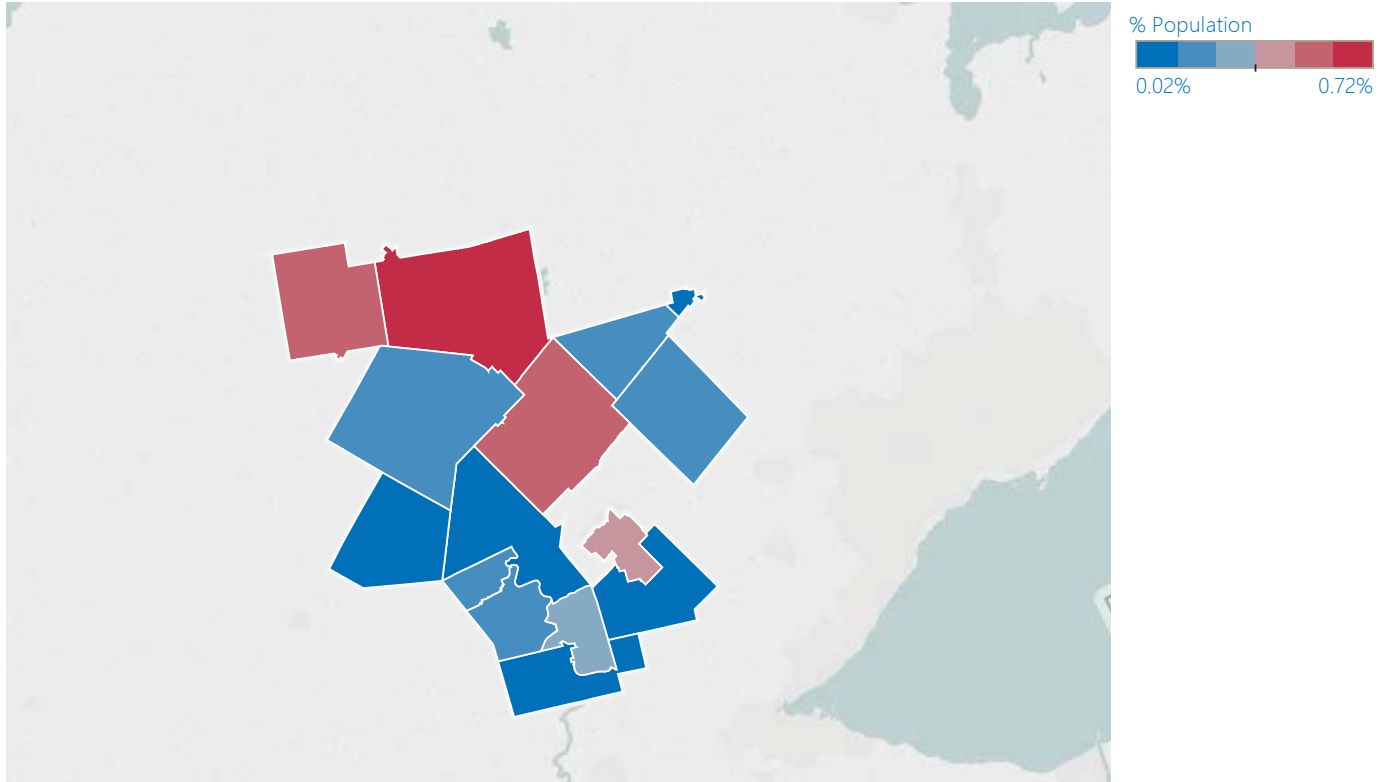
From 4/1/2018 to 9/30/2018

1,800 Unique Admissions

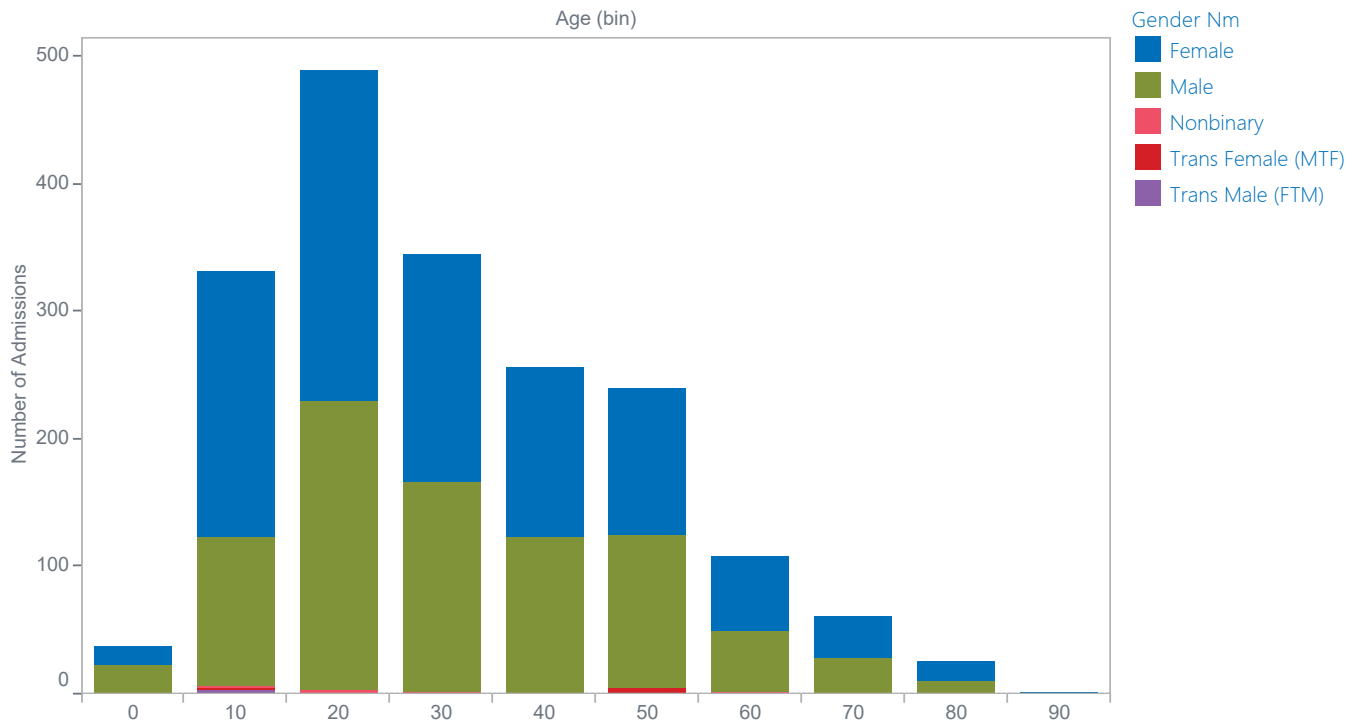
Map Admission Date Range
4/1/2018 to 9/30/2018

Admission Date Range
4/1/2018 to 9/30/2018

% of Population with Admissions



Age Range & Gender of Admissions





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(HERE247)

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Waterloo Wellington

YTD Presenting Issues

From 4/1/2018 to 9/30/2018

301 Unique Admissions

Admission Date
4/1/2018 to 9/30/2018

People's Presenting Issues at Admission





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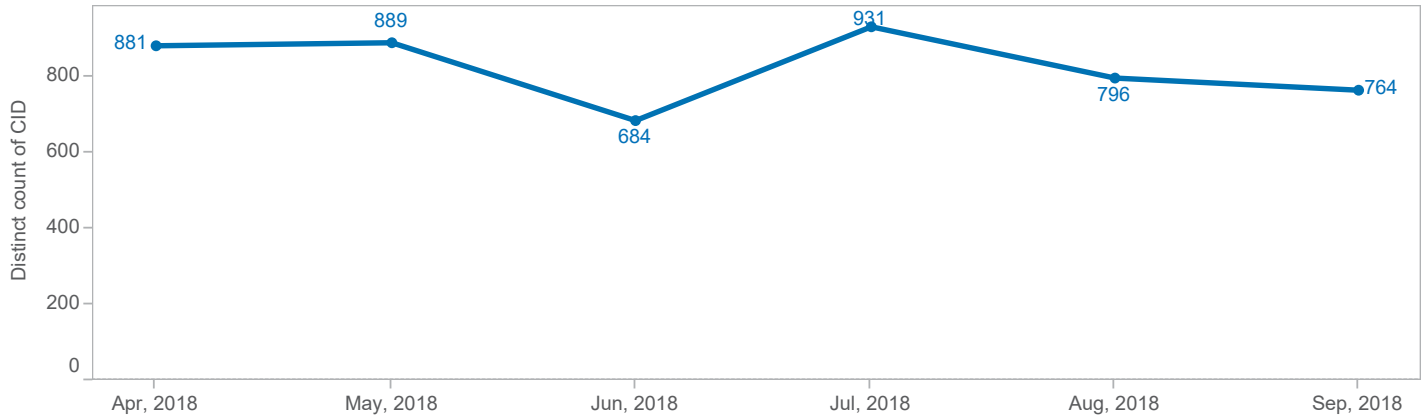
YTD Connecting People to Ongoing Services

From 4/1/2018 to 9/30/2018

4,407 Unique Admissions

End Date
 4/1/2018 to 9/30/2018

People Connected to Ongoing Services



Services People Were Connected To

